



Rectangular Gas Fire Pit

PLEASE READ AND KEEP THESE INSTRUCTIONS FOR FUTURE USE

SAP Code: JH06112003

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Website: www.firemountain.co.uk
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Thank you for choosing our Fire Mountain Rectangular Gas Fire Pit. Please read this user manual carefully and keep it for future reference. If you need any assistance, please contact our customer service team on the details provided on the back page of this manual.



IMPORTANT: Read all instructions and operations before operating this unit.

⚠ WARNING:

- Do not modify the appliance.
- Do not move the appliance during use.
- Turn off the gas supply at the gas cylinder after use.
- Accessible parts may be very hot. Keep young children away.
- The appliance should not be used in basements or below ground level.
- The appliance must only be used for space heating.

⚠ WARNING:

THIS APPLIANCE HAS A NAKED FLAME; A SUITABLE GUARD SHOULD BE USED FOR THE PROTECTION OF YOUNG CHILDREN, THE ELDERLY AND THE INFIRM.

| | |
|---|---|
|  DANGER | CARBON MONOXIDE HAZARD This appliance can produce carbon monoxide which has no odor. Using it in an enclosed space can kill you. Never use this appliance in an enclosed space such as a camper, tent, car or home. |
|  | |

After connecting the gas regulator to the gas cylinder, please ensure that the hose is straight (see diagram 1) and not coiled or touching the underside of the fire bowl (see diagram 2). Otherwise the hose may melt and cause a fire.

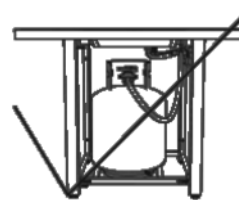


Diagram 1

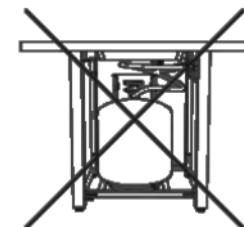


Diagram 2

| | | | | |
|-------------------------------|--|---|-----------------------|-----------------------|
| Product Name | Gas Fire pit | | | |
| Model | HF-54707S | | | |
| Gas Type | Butane at (28~30)mbar/ Propane at 37mbar | LPG gas mixture | LPG gas mixture | LPG gas mixture |
| Gas Category | I ₃₊ (28-30G37) | I _{3B/P(30)} | I _{3B/P(37)} | I _{3B/P(50)} |
| Heat input (Hs) | 17kW(1237.6g/h) | 17kW(1237.6g/h) | 17kW(1237.6g/h) | 17kW(1237.6g/h) |
| Gas pressure | G30 at 28-30mbar G31 at 37mbar | G30/G31 at 30mbar | G30/G31 at 37mbar | G30/G31 at 50mbar |
| Injector diameter (Ø) and No. | 2.06 mm | 2.06 mm | 1.95 mm | 1.84mm |
| Destination countries | GB, BE, CY, CZ, FR, GR, IE, IT, LV, LT, LU, PT, SK, SI, ES, CH | AL, BE, BG, CY, HR, DK, EE, FI, FR, HU, I S, IT, LT, LU, MT, MK , NL, NO, RO, SK, SI, SE, TR | PL | AT, DE, SK, CH, |
| Gas regulator | Certified regulator according to EN 12864 (flow rate: max. 1.5kg/h) | | | |
| Gas hose | Certified gas hose according to applicable EN-standard (max3.0m) | | | |
| Gas cylinder | Standard gas cylinder (recommend to use 4.5kg ~ 15kg) | | | |
| | | | | |
| Primary air regulation | Fix - not adjustable | | | |
| Appliance mass: | 50 kg | | | |



ATTENTION: Surface of the fire pit is very hot. Do NOT touch!

These components should be periodically changed, according to the date reported on the body of each of them, or according to the National Rules in force of the country of destination.

Gas regulator and LPG cylinder are not included and have to be bought according to LPG compartment shape and cylinder support.

⚠ WARNING:

Failure to heed the Dangers, Warnings and Cautions contained in this Owner's Manual may results in a serious accident causing damage to property, bodily injury.

GENERAL WARNINGS

For outdoor use only – do not stand on the fire pit or use as a table

If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

IMPORTANT NOTICE: Read and understand all warnings and precautions prior to assembly and use for you gas fire pit.

DANGER: Failure to follow the dangers, warning and cautions in this manual may cause a fire or explosion causing damage to property, serious bodily injury or death.

Minimum Clearance From Unit To Combustible Material: 72" (182.9cm) from the top; 36" (91.5cm) from all sides and back. Do not locate this appliance under over-head unprotected combustible surfaces.

IF YOU SMELL GAS:

1. Shut off gas supply to the fire pit.
2. Extinguish any open flame.

3. Do not try lighting any appliance.
4. Do not touch any electrical switch nor use any nearby phone.
5. Immediately call your gas supplier from a phone outside of the vicinity of the fire pit
6. Follow the gas supplier's instructions.
7. If you cannot reach your gas supplier, call the fire department.

Never use improper installation, adjustment, alteration, service or maintenance. This can cause injury or property damage. Read the installation, operation and maintenance instructions thoroughly before installing or servicing this equipment.

Keep these instructions for future reference. If you are assembling this unit for some-one else, give this manual to him or her to read and keep for future reference.

This gas fire pit should ONLY be used outdoors in a well-ventilated space and should NOT be used inside a building, garage, or any other enclosed area.

Do NOT use this outdoor gas fire pit for indoor heating. TOXIC carbon monoxide fumes can accumulate and cause asphyxiation.

Never LEAVE this gas fire pit unattended when in use.

Children and adults should be alerted to the hazards of high surface temperatures and kept at a safe distance while fire pit is in use.

Do NOT operate light or use this fire pit within 8 feet of walls, structures or buildings.

Storage of this fire pit indoors is permissible only if it has been disconnected from its fuel supply (LP gas cylinder).

Gloves are strictly recommended to be used while moving this appliance, to protect your hands.

Any sealed parts by Manufacture or his agent cannot be altered by the user

Do not store or use petrol or other flammable vapours and liquids within 25 feet (7.62m) of this or any other appliance.

Do NOT store any combustible materials in the base enclosure

- The use of alcohol, prescription or non-prescription drugs may impair an individual's ability to properly assemble or safely operate this fire pit.

Do not use in an explosive atmosphere. Keep gas fire pit area clear and free from combustible materials, petrol and other flammable vapours and liquids.

This outdoor fire pit is NOT to be operated by children. Young children should be closely supervised when in the vicinity of this outdoor fire pit.

This outdoor fire pit is not to be installed or used in or on recreation vehicles and/or boats.

Always use in accordance with all applicable local, state and national codes. Contact your local fire department for details on outdoor fires.

Use the same precautions you would with any open fire with this outdoor fire pit.

Do NOT burn solid fuels such as: wood, charcoal briquettes, lump charcoal, manufactured logs, driftwood, trash, leaves, paper, cardboard, plywood, painted or stained or pressure treated wood in this outdoor fire pit.

Do NOT alter this outdoor fire pit in any manner.

Do NOT use this outdoor fire pit until it is COMPLETELY assembled and all parts are securely fastened and tightened.

Do NOT store another LP gas tank within 10 feet (3.05 m) of this outdoor fire pit while it is in operation.

Do NOT use this outdoor fire pit near automobiles, trucks, vans or recreational vehicles.

Do NOT use this outdoor fire pit under any overhead or near any unprotected combustible materials. Avoid using near or under overhanging trees and shrubs.

Always use this outdoor fire pit on a hard, level, non-combustible surface.

such a concrete, rock or stone.

An asphalt or blacktop surface may not be acceptable for this purpose.

Do NOT use this outdoor fire pit if any part has been under water.

Immediately call a qualified service technician to inspect the fire pit and to replace any part or control system and any gas control which has been under water.

Do NOT wear flammable or loose clothing when operating this outdoor fire pit.

Do NOT use in windy conditions.

Keep all electrical cords away from a hot outdoor fire pit.

Certain areas of this outdoor fire pit will become too hot to touch during and after use . Do not touch hot surfaces until the unit has cooled unless you are wearing protective gear such as insulated pot holders or heat resistant gloves or mittens to avoid burns.

Children and adults should be alerted to the hazards of high surface temperatures and should stay away to avoid burns or clothing ignition.

Do NOT hang or place clothing or other flammable materials on or near the gas fire-place.

Any guard or other protective device removed for servicing the fire pit must be re-placed prior to operation.

Do NOT attempt to move or store this outdoor fire pit until all parts are cool.

Do NOT lean over this outdoor fire pit when lighting or when in use.

Use only the regulator and hose assembly provided. Use only replacement regulator and hose assemblies specified by the manufacturer.

Storage of this outdoor fire pit indoors is permissible only if the tank is disconnected, removed from the outdoor fire pit and properly stored outdoors.

Do not attempt to disconnect the gas regulator from the tank or any gas fitting while the outdoor fire pit is in use.

Always shut off gas supply at the tank valve and disconnect regulator from the tank when the fire pit is not in use.

Do NOT sit on the mantle when the unit is in operation.

Do not throw anything onto the fire when the unit is in operation.

Lava rocks are very hot; please keep children or pets away at a safe distance. If any of the lava rocks are wet or cracked, please do not use them.

It is essential to keep the outdoor fire pit valve compartment, burners, and circulating air passages clean.

Inspect outdoor fire pit for debris before each use.

Prior to each gas fire pit operation, check the hose for evidence of excessive abrasion or wear by looking through the visual check hole. If the hose is damaged, cut or cracked, it must be replaced before using the gas fire pit. The hose assembly can only be replaced by a hose assembly specified by the manufacturer.

Before each use, remove the lava rocks. Examine the burner and its components. If dirty, clean with a soft brush and soapy water solution. Also examine the area around the burner. Any dirt or foreign material, such as spider webs or nests in this area should be removed. If it is evident that the burner is damaged, it must be replaced before the gas fire pit is used.

The burner assembly can only be replaced by a burner specified by the manufacturer. Place the hose out of the pathways where people may trip over it.

Do NOT cross the hose between outdoor fire pit and the propane tank.

Before installation, ensure that the local distribution conditions (identification of the type of gas and pressure) and the adjustment of the appliance are compatible.

The appliance shall be connected in accordance with national regulations.

Any air supply shall be in accordance with national regulations.

WARNING: When the national conditions require it, it's necessary to change the flexible tube.

Liquid Propane Gas (LPG) Warnings

LP gas is flammable and hazardous if handled improperly. Please review the characteristics before using any LP gas product.

Propane Characteristics:

Flammable, explosive under pressure, heavier than air, and settles in pools in low areas. In its natural state, propane has no odour. For your safety, an odorant is typically added. Contact with propane could burn the skin.

Propane is extremely flammable and hazardous if handled improperly.

LP GAS WARNINGS:

Cylinders must be stored outdoors in a well-ventilated area out of reach of children.

Disconnected cylinders must have threaded valve plugs tightly installed and must not be in a building, garage or any other enclosed area.

Never use a propane cylinder with a damaged body, valve, collar or footing.

Dented or rusted propane cylinders may be hazardous and should be checked by your propane gas supplier.

LP gas tank must be arranged for vapour withdrawal.

The LP gas tank must have a tank collar to protect the tank valve.

Never use an LP gas tank with a damaged body, valve, collar, or footing. Dented or rusted LP gas tanks may be hazardous and should be checked by your LP gas supplier prior to use.

The LP gas tank should not be dropped or handled roughly.

Tanks must be stored outdoors out of the reach of children. Do NOT store in a building, garage, or any other enclosed area.

Never store your LP gas tank where temperatures can reach over 125°F.

Do not store the LP gas cylinder in direct sunlight or near a source of heat or combustion.

Never keep a filled LP gas tank in a hot car or car trunk. Heat will cause the gas pressure to increase, which may open the relief valve and allow gas to escape.

Place dust cap on valve outlet whenever the LP gas tank is not in use. Only install the type of dust cap on the LP gas tank valve outlet that is provided with the LP gas tank valve. Other types of caps or plugs may result in leakage of propane.

Do not store a spare LP gas cylinder under or near this appliance. Never fill the LP gas cylinder beyond 80% full.

If the information in (a) and (b) is not followed exactly, a fire causing death or serious injury may occur.

LP gas cylinders should be filled only by a certified LP gas dealer. The pressure regulator is set for the gas pressure of the local state

Regulator outlet pressure is in line with the gas pressure of the local state.

Never attempt to attach this appliance to the self-contained LP gas system of a camper trailer, motor home or house.

Always use the pressure regulator and hose assembly provided with the appliance to connect to a LP gas cylinder. Never connect to an unregulated LP gas supply.

Contact our customer service department for replacement parts.

Hand turn the manual gas control valve. Never use tools. If the valve will not turn by hand, do not try to repair it. Call a certified gas technician. The use of force or any self-attempted repair may result in a fire or explosion. Use only the type of gas and the type of LPG cylinder specified by the manufacturer.

Appliance is fitted with gas regulator, flexible gas rubber pipe and clamps according to the National Rules in force of the country of destination.

Appliance must use an approved gas regulator (approved for a working temperature not lower than 50 °C) according to the EN Standard and flexible gas rubber pipe according to EN 16436-1 (with proper inner diameter according to gas inlet connection and National Rules in force) with a length not over 3.0 m and approved for a working temperature not lower

than 60 °C. When substitution will be necessary, you have to purchase suitable gas regulator, flexible gas rubber pipe and clamps from your local gas dealer; regulator should be substituted not over 10 years.

Flexible gas rubber pipe must be carefully, avoiding any twisting. Never use a damaged gas regulator.

Never connect this appliance to an unregulated LPG source (gas regulator is mandatory to be used).

When the appliance is not in use, turn the LPG cylinder in “OFF” position.

Always perform a leak test on gas connections whenever a LPG cylinder is connected. If bubbles form in the gas rubber pipe, they must be located in the LPG compartment carefully and avoid any twisting of the pipe.

Never use a damaged gas regulator.

Always perform a leakage test on gas connections whenever a LPG cylinder is connected. If bubbles form in the leakage test solution, do not use it. Never use a flame to test for leakages. **It is strictly forbidden and dangerous!**

Always change the gas cylinder in an amply ventilated area, away from any ignition source.

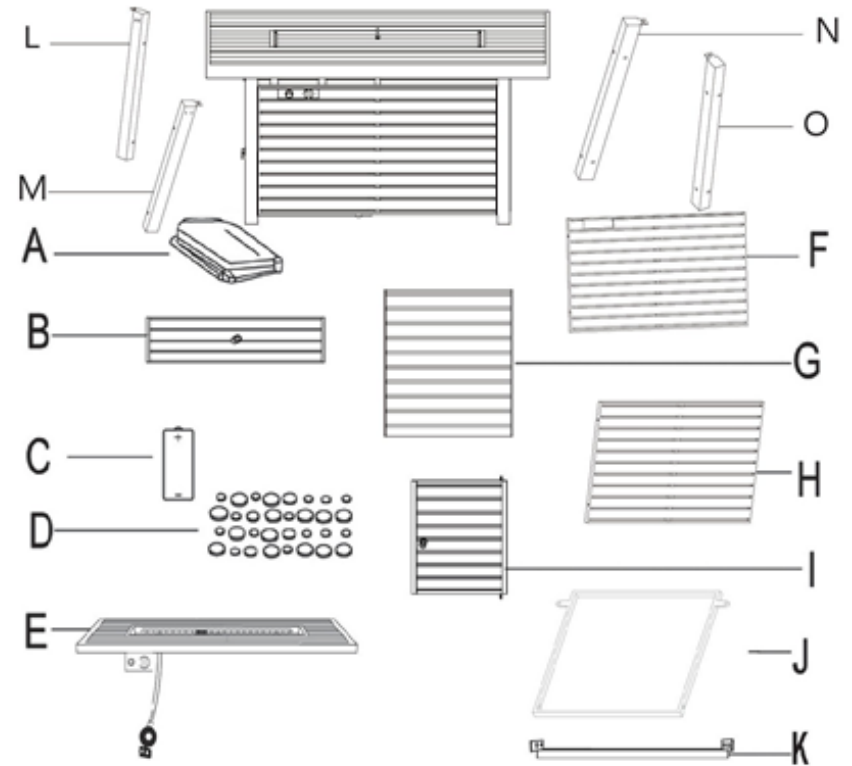
To change the gas cylinder in a amply ventilated area, away from any ignition source.

Hardware




Before beginning assembly of this product be sure all parts are present.

Compare the parts with package contents list and hardware contents list. If any part appears to be missing or damaged, do not begin assembly of this product and contact our customer service department.

Estimated assembly time: 30 minutes



| Item No. | Description | QTY |
|----------|------------------------|-------|
| A | Polyester Cover | 1PC |
| B | Table Lid | 1PC |
| C | Battery(NOT INCLUDE)2A | 1PC |
| D | Lava Rock | 1 Box |
| E | Fire Table with Burner | 1PC |
| F | Panel F | 1PC |
| G | Panel G | 1PC |
| H | Panel H | 1PC |
| I | Door | 1PC |
| J | Metal Stand | 1PC |
| K | Rail | 1PC |
| L | Left Back Leg | 1PC |
| M | Left Front Leg | 1PC |
| N | Right Back Leg | 1PC |
| O | Right Front Leg | 1PC |

| Item No. | Picture & Description | QTY |
|----------|--|--------|
| a |  Screw(M6x12mm) | 22 PCS |
| b |  Screw(M6x35mm) | 2 PCS |
| c |  Spacer | 20 PCS |

Assembly Notes

- Assemble on a soft, clean surface to avoid damaging or marking the pieces
- Do not use if any parts are missing, damaged or worn
- Do not use if any of the fixings or fittings are not secure
- Always place the product on a flat, level surface before use
- Always use the product for its intended purpose. Misuse of the product could cause injury

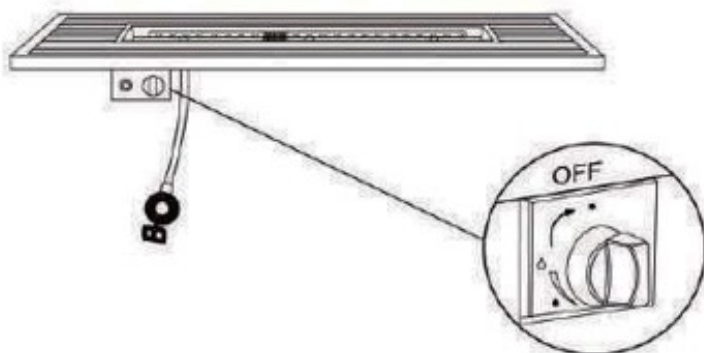
Care & Maintenance

- Periodically check that all of the screws and fixings are secure and tighten if necessary

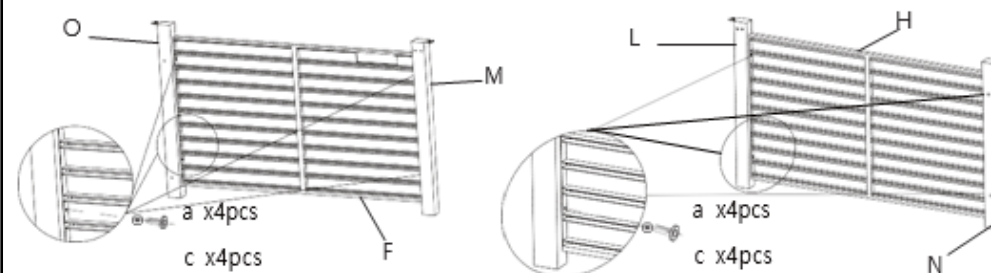
Assembly Instructions

IMPORTANT: DO NOT USE EXCESSIVE FORCE DURING ANY PART OF SET UP

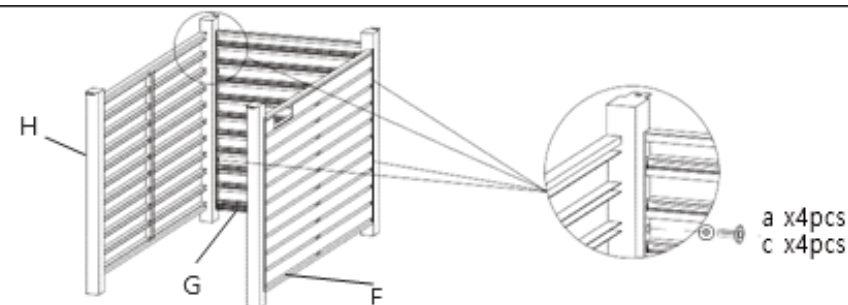
1. Ensure that the control knob for the gas control is positioned to 'Off' BEFORE starting the assembly.



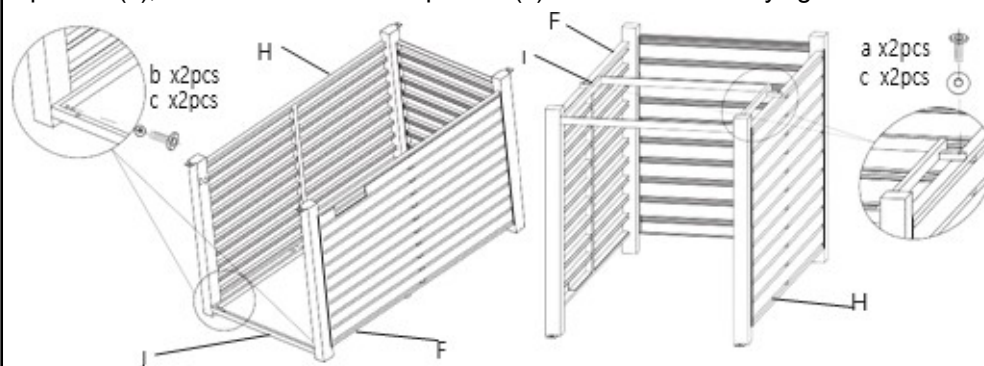
2. Attach the Panel (F) to the Left Front Leg (M) and Right Front Leg (O) using 4 pcs Screws (a) and 4 pcs Spacers (c). Attach the Panel (H) to the Left Back Leg (L) and Right Back Leg (N) using 4 pcs Screws (a) and 4 pcs Spacers (c).



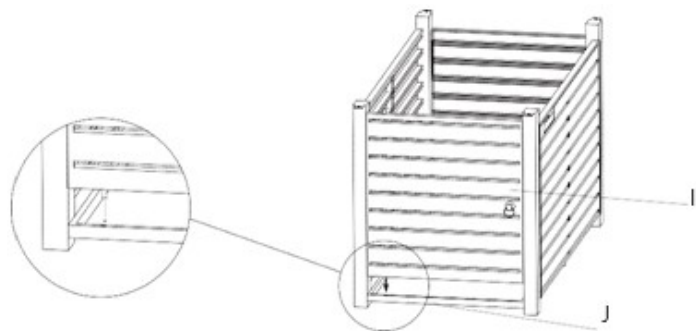
3. Attach the Panels (G), (F) and (H) using 4 Screws (a) and 4 pcs Spacers (c). Fully tighten all screws.



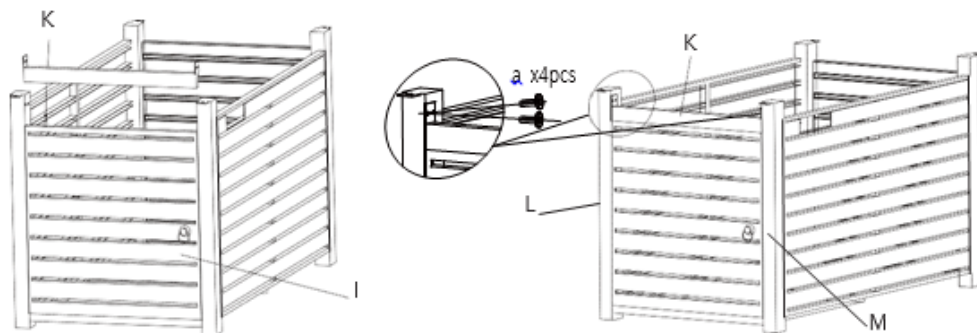
4. Put Tank Holder (J) into Panel (F) and Panel (H). Attach it with 2 Screws (b) and 2 spacers (c), 2 screws (a) and 2 spacers (c). Please do not fully tighten.



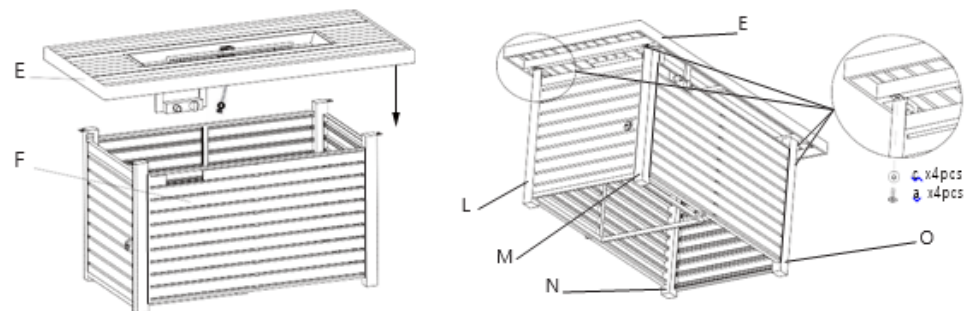
5. Insert Door (I) into the hole on the Tank Holder (J).



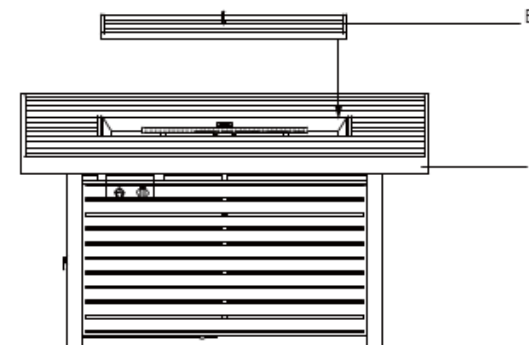
6. Attach the Rail (K) to the Door (I), attach it to the Left Back Leg (L) and Left Front Leg (M) using 4 Screws. Please do not fully tighten.



7. Put the Fire Table with Burner (E) vertically on Leg (M, N, L, O), attach it to the Leg (M, N, L, O) using 4 pcs Screws (a) and 4 pcs Spacers (c).



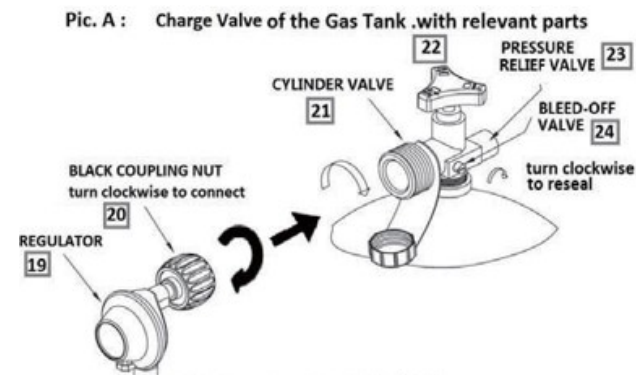
8. Put the Table lid (B) vertically on the Fire Table with Burner (E)



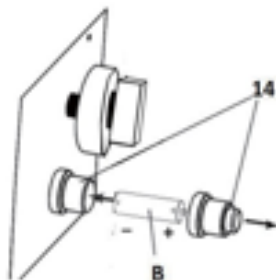
9. Place the propane gas tank (not included) into the metal stand. Make sure the gas tank sits on the metal stand evenly.



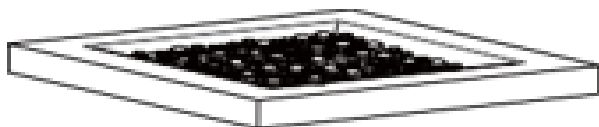
10. Turn the cylinder valve on the tank clockwise to close the propane tank. Attach the preassembled regulator to the cylinder valve by turning the coupling nut clockwise. Make sure it is fastened securely and tighten any connections by hand only.



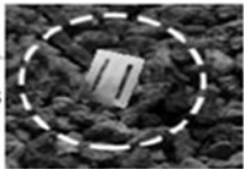


11. Locate the battery pack and remove the cover and place an AA Battery in the unit. Screw the cap back on to the battery case tightly.



12. Empty the lava rocks into the fire pit bowl. Always ensure the guard is free of lava rocks at all times.



See **WARNING** and Figures:

| | |
|---|--|
| <p>▲ WARNING</p> <p>This screen must be clear and free of obstructions at all times to insure proper operation.</p> | <p>Screen</p> <p>DO NOT PLACE LAVA ROCKS ON THE SCREEN. KEEP SCREEN CLEAR</p>  |
| <p>▲ WARNING</p> <p>The burner of the firebowl must be covered by lava rocks completely. Otherwise the flame may be extinguished. See the Figure for the CORRECT and INCORRECT ways for reference.</p> | <div style="display: flex; justify-content: space-around;"> <div data-bbox="465 1114 672 1329">  <p>CORRECT</p> </div> <div data-bbox="672 1114 896 1329">  <p>INCORRECT</p> </div> </div> |

After connecting the gas regulator to the gas cylinder, please ensure that the hose is straight (see diagram 1) and not coiled or touching the underside of the fire bowl (see diagram 2). Otherwise the hose may melt and cause a fire.

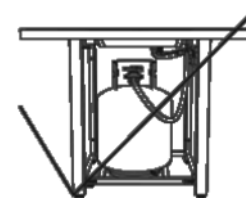


Diagram 1

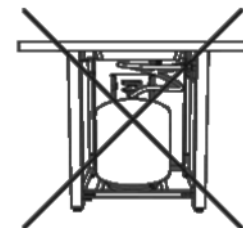


Diagram 2

Perform leak test in a well ventilated area outside and where no source of spark can occur.

Remove battery from igniter. Open tank valve fully (counter-clockwise). Turn the on/off valve at the unit to the 'off' position to pressurize the hose assembly. Use a soapy water solution to check all the connections leaks before attempting to light the appliance. If a leak is found, turn the tank valve off and do not use the appliance until repairs can be made.

Before Starting:

- Read the instructions thoroughly.
- Check and make sure that all parts are present.
- For future reference, save this instruction manual.

TO LIGHT

Before each use, inspect the hose. Replace hose if there are any signs of cutting, wear or abrasion.

(1) Turn the cylinder valve on the gas tank counter-clockwise to open the gas supply.

(2) Close the storing door on the fire bowl for the gas tank.

(3) Light the fire bowl as below steps:

- A. Push the ignition button in and rotate the control knob 1/4 turn counter clockwise until a click is heard, it may take several attempts to light the burner. Once lit, keep holding the control knob for 15 seconds.

- B. If ignition doesn't occur within a few seconds, release the control knob (M) and rotate to the "OFF" position. Wait for 5 minutes for gas to clear and then repeat the above lighting instructions.
- C. To adjust the flame, turn the control knob (M) either clockwise or counter clockwise depending on whether you want to lower or raise the flame. Observe flame height when lit: Flame should be a yellow/blue colour between 5 to 20 cm high.

TO EXTINGUISH:

To turn "OFF" (full disk) the appliance

1. Turn control knob (M) anti-clockwise to the "HIGH" position; push and continue turning the control knob (M) to the "OFF" position.
2. Close the cylinder valve on the propane gas tank if you do not intend to use it for a long time.

Re-Lighting

1. Turn control knob to "OFF" position.
2. Wait at least 5 minutes, to let gas dissipate, before attempting burner re-light.
3. Repeat the "Lighting" steps.

LEAKAGE TESTING

Never check for gas leakages with a flame or while smoking. This appliance needs to be periodically checked for leakages and an immediate check is required if the smell of gas is detected.

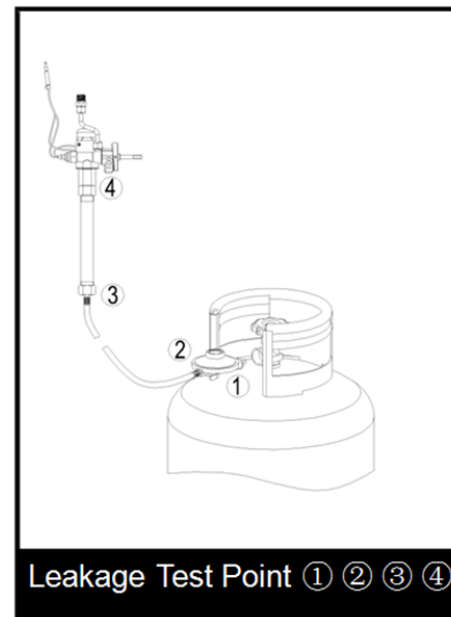
Make a soap solution using 1 part of liquid dish-washing soap to 3 parts water. The soap solution can be applied with a soap bottle, brush, or rag to the leakage tested points shown in the figure beside.

The valve of the LPG cylinder should be in the "OFF" position at this point of the leakage test. Once the soapy solution is applied to the gas connections, the valve of the LPG cylinder needs to be turned to the "ON" position.

Soap bubbles will begin to form in the soapy solution if any leakage is present.

In the event of gas leakage, the appliance should not be used or if alight, the gas supply should be shut-off and the appliance shall be investigated and rectified before it is used again. Tighten any leaking fittings, then turn on gas supply and recheck.

If necessary, substitute gasket (according to EN 549 Class B2)



Maintenance and Cleaning

To enjoy years of outstanding performance from your appliance, regular services of the appliance is mandatory as followings:

The appliance should be inspected before at least one time a year by a Qualified Service only. More frequent cleaning may be required according to the use of the appliance.

Any guard or other protective device removed for servicing the appliance must be replaced before operating it.

Keep exterior surfaces clean, free and clear from combustible materials.

While washing your unit makes sure to keep the area around the burner assembly dry at all times. If the gas control is exposed to water in any way, DO NOT try to use it. It must be replaced.

Burner and LPG compartment circulating air passageways of the appliance must be kept clean.

Airflow must be unobstructed. Keep controls, burner and circulation air passageways clean. Signs of possible blockage include:

Gas odour with extreme yellow tipping of flame / Appliance glow is excessively uneven / Appliance makes popping noises.

Spiders and insects can nest in burner or orifices. This dangerous condition can damage the appliance and render it unsafe for use. Clean burner holes by using a heavy duty pipe cleaner. Compressed air may help clear away smaller particles.

Carbon deposits may create a fire hazard. If any carbon deposits develop, clean dome and engine with warm soapy water.

After the burner and lava rocks are completely cooled down, remove it from the bowl and use a soft brush to get rid of the mild stains, loose dirt and soil. Wipe with a soft cloth.

Clean the bowl and afterward put lava rocks again in proper position.

For proper cleaning, a vacuum cleaner can be used.

Note: In a salt-air environment (such as near the sea), corrosion occurs more quickly than normal. Frequently check the corroded areas and repair them promptly. Stubborn stains, discoloration and possibly rust pitting can occur from exposure to harsh outdoor conditions. Be careful not let any powder or solvent come in contact with painted or plastic components as damage may occur.

After long use, some discoloration can come up and it screen is normal.

Make sure both gas supplies is in OFF position before changing battery. Please refer to the process of assembling battery.

Please contact the Manufacturer or dealer for information regarding replacement hoses, thermocouples, igniters, lava rocks, etc.

Attention: Never use unauthorized parts or component for this appliance. Use only original equipment replacement spare parts and components.

Otherwise may void the warranty of this product and result in a hazardous condition.

Storage (After Use)

Turn control knob in “OFF” position (full disk). Turn LPG cylinder in “OFF” position.

Store the appliance in a cool dry place away from direct sunlight; store it upright in an area sheltered from direct contact with inclement weather (such as rain, sleet, hail, snow, dust and debris).

If desired, cover to protect exterior surfaces and to prevent build up in air passages.

Note: Wait until appliance is cool before covering.

During periods of extended inactivity or when transporting:

Turn control knob in “OFF” position (full disk).

Disconnect LPG cylinder and move to a secure, well ventilated location outdoors. DO NOT store in a location that will exceed 50 °C.

Store appliance upright in an area sheltered from direct contact with inclement weather (such as rain, sleet, hail, snow, dust and debris).

If desired, cover appliance to protect exterior surfaces and to prevent build up in air passages.

Note: Wait until appliance is cool before covering.

Troubleshooting

| Problem: | Condition: | Solution suggested: |
|---|---|--|
| Burner won't light | Control knob is not in Maximum position (big Flame). | Turn control knob in Maximum position (big flame). |
| | LPG cylinder valve is closed/ Empty. | Open the valve / Replace LPG cylinder with a new one. |
| | Blockage in the injector. | Clean or replace injector. |
| | Air in the gas circuit. | Open gas line and bleed it (pressing control knob in) for not over 1 minute or until you smell gas. |
| | Low gas pressure. | Replace LPG cylinder with a new one. |
| | Igniter fails. | Use match to light burner; change battery or obtain new igniter and replace it. |
| Burner won't stay lit | Dirty build up around burner. | Clean dirty around the burner. |
| | Low flames or not full running around the burner. | Flame spreader holes partially closed; clean the burner. |
| | Thermocouple is not operating correctly. | Replace thermocouple (FSD). |
| | Low Gas pressure. | Replace LPG cylinder with a new one. |
| Burner flame is low Note: Do not operate appliance below 5 °C | Outdoor temperature is greater than 5 °C and LPG cylinder is less than 25 % full. | Replace LPG cylinder with a new one. |
| | Gas pipe is bent or kinked. | Straighten hose and perform leakage test on gas pipe. |
| | Control knob is fully Maximum position (big flame). | Turn control knob to "OFF" position (full disk), let cool to room temperature and check burner and orifices for blockage. |
| Carbon build-up | Dirty or film on burner. | Clean burner. |
| Flash back (flame inside burner) | Burner ports are blocked. | Switch OFF the appliance. Close LPG cylinder valve. Wait 2 minutes, following the ignition procedure. Ignite burner. If problem continuous, switch-off. Contact your dealer. |
| Thick black smoke | Blockage in the burner. | Turn control knob to "OFF" position, let the appliance to cool at room temperature and remove blockage and clean burner inside and outside. |

Guarantee

Our products are guaranteed for a period of 2 years from the date of purchase. Products that develop a fault within this period are covered by our warranty and we will replace defective parts, or where not available the whole product. The warranty does not apply to any defect in the goods arising from fair wear and tear, wilful damage, accident, negligence by you or any third party, use otherwise than as recommended by us, failure to follow our instructions, any alteration or repair carried out without our approval or has been the subject of commercial use. Your statutory rights remain unaffected, in particular any rights you have under the Consumer Rights Act 2015.

If you have a problem with your product within this warranty period please contact our customer services team.

In the event of changes to the specification of a product and we are not able to replace parts, we will replace the whole product within the 2 year guarantee period

For products that fall outside of the 2 year guarantee, we will endeavor to provide spare parts to purchase for as many of the replaceable parts as possible, but cannot foresee specification changes or upgrades to products or parts outside of the initial 2 year period.

Customer Services:

If you would like further advice or information on your product, ensure you have the SAP code ready and please get in touch with us at Fire Mountain on the contact options below:

SAP Code: JH06112003

Phone: 0330 002 1600 (Mon – Fri 9am to 5pm)

Email: support@firemountain.co.uk

Address: Fire Mountain, Vale Mill (Rochdale) Ltd, Robinson Street, Rochdale, OL16 1TA